



Contact details

Barnardo's DSI Service
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Office times:
Monday – Friday 9am-5pm

The Benefits of Mediation:

- Early resolution to disagreements
- Less stress and pressure on parents/ carers and young people
- Getting your voice heard
- The child or young person will have the opportunity to get their needs met without the lengthy delays involving the SEND Tribunal process.

In partnership with
 EAST RIDING
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www.barnardos.org.uk

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Barnardo's Registered Charity
Nos. 216250 and SC037605

Disagreement Resolution and Mediation Service

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Supporting children, young people and
families in The East Riding of Yorkshire



Who we are

Barnardo's Disability Support & Inclusion Service (DSI) provides a range of services to children, young people and families with SEND (Special Educational Needs and Disabilities). We would like to introduce our Disagreement Resolution and Mediation Service to you.

We provide a free independent service to parent/carers (until their child is 18 years old) and young people up to the age of 25. The service meets the requirements of the Children and Families Act 2014, SEN Regulations (2014) and The SEN Code of Practice (2014).

Our team of mediators work within the mediation principles of confidentiality, being non-judgemental, impartiality and voluntary participation by children, young people and families.



What we offer

The service will offer a Disagreement Resolution to parent/carers and young people. These arrangements will be used to resolve disagreements about any aspect of Education, Health and Care (EHC) provision. The Disagreement Resolution Service will deal with four types of disagreement as follows:

- Disagreements with local authorities, education providers, about how they or other bodies are carrying out their EHC duties for children and young people with SEND, whether they have an EHC Plan or not.
- Disagreements with education providers about the special educational provision made for a child or young person, whether they have a EHC Plan or not.
- Disagreements with Clinical Commissioning Groups (CCGs) or local authorities about health and social care provision during EHC needs assessments, while EHC Plans are being drawn up, reviewed or when children or young people are being assessed.
- Disagreements between services during EHC needs assessments or reassessments, the drawing up of EHC plans or reviews for children and young people with SEND.

The Mediation Service is to be used once an EHC Plan has been finalised and prior to any appeal with the SEND Tribunal.



What we do

We will adopt a flexible 3 stage co-mediation model where resolution can be reached at any stage. On receipt of a referral you will be allocated a named mediator. The mediation process will be explained factually with timescales. Options and outcomes will be discussed.

We will support and facilitate the mediation process at all stages. Meetings will be arranged at convenient days and times and at local neutral venues.

If the parent/carer or young person does not want to pursue mediation we will issue a certificate within three working days to enable the parent/carers or young person to appeal to the SEND Tribunal.